

BUS PASS REPLACEMENT FORM

Please note that if your child has changed school, residential address or does not already have a Transdev school pass you need to fill out a TransLink Bus Travel Assistance (BTA) form.

To replace a lost or damaged Transdev school bus pass, please complete the form below. Replacement cost is \$14.65 for each card.

Child's Surname:		Given names:	
Address:			
Suburb:		Post Code:	
Contact Number:		Date of Birth:	
School:		Grade:	

Acknowledgement by Parent: *I have read and agreed to the attached conditions and have made the travelling student aware of these conditions. I acknowledge that in some cases the free travel granted only extends to the nearest school and there may be a cash payable Top Up fare applicable for travel to the school of my choice.*

Parent/Guardian name: _____

Parent/Guardian signature: _____

Email address: _____

CREDIT CARD DETAILS:

Please Debit My Credit Card \$14.65:

Card Type: Mastercard VISA

Card Number: _____

Expiry Date: ____ / ____

CCV: _____

Cardholder's Name: _____

Cardholder's Signature: _____ Phone Payment

This is not a tax invoice.

Once payment is processed a receipt will be emailed to you.

CONDITIONS OF ISSUE

- The regulations pertaining to any child's eligibility for complete or partially subsidised travel are determined by the Queensland Government Department of Transport and Main Roads
- The bus pass remains the property of Transdev Queensland
- The initial bus pass is issued without cost. Replacement passes (lost, stolen or damaged) required throughout the applicable year will incur a fee of \$14.65

CONDITIONS OF TRAVEL

- Students must provide the driver with their pass at the start of every trip. If the student fails to do so, a single fare will be charged. It is the parents/guardians responsibility to ensure that the student is appropriately equipped to travel to and from school
- Bus passes are personal and is for use by the student named on the pass only
- Payment with a 'Part Pass' must be via cash to the driver. TransLink go cards are not linked to the Bus Pass and are not accepted as a form of payment for 'Part Pass'
- The Bus Pass is only valid for travel on school days between the student's home and the school named on the pass
- Bus passes must be shown on request to the driver or any inspector
- A damaged pass may not be valid for travel. If the student's details cannot be read a replacement pass is to be sought by contacting Transdev Queensland
- Following notification to the parent/guardian, any issued pass must be surrendered to the school principal or Transdev Queensland and subsidised travel ceases immediately.

WITHDRAWAL OF PASS

- Any breach of the above conditions of travel.
- Any breach in the Code of Conduct for School Students travelling on buses, issued by the Department of Transport and Main Roads
- Any behaviour which affects the safety of the bus or its passengers.
- Damage to upholstery or vandalism on the buses.
- Misuse of pass

If a bus pass has been withdrawn from a student for any reason, parents may contact Transdev's office to discuss the reinstatement of travel rights.